

**TO REPORT A COMPLAINT OR SENTINEL EVENT TO RX RELIEF:**

7555 N. Palm Avenue, Suite 211  
Fresno, CA 93711-5506

**Phone:** 800.797.3543

**Fax:** 888.222.3543

**Business Hours:** 7:00 am – 5:00 pm, Monday - Friday

**Email:** Anna Rivera, Operations Manager – [annarivera@rxrelief.com](mailto:annarivera@rxrelief.com)  
Jackie Ferrell, VP of Administration – [jferrell@rxrelief.com](mailto:jferrell@rxrelief.com)  
Marty Hancock, Senior Vice President – [martyhancock@rxrelief.com](mailto:martyhancock@rxrelief.com)

**After Hours and Emergencies:** 559.960.5912

*Rx relief takes patient care and safety very seriously. Any concerns about the quality and safety of patient care provided by Rx relief can be reported to The Joint Commission without fear of retaliatory action by Rx relief.*