

TO REPORT A COMPLAINT OR SENTINEL EVENT TO RX RELIEF:

740 West Alluvial Avenue, Suite 101 Fresno, CA 93711-5504

Phone: 800.797.3543
Fax: 888.222.3543
Business Hours: 7:00 am – 5:00 pm, Monday - Friday
Email: Anna Rivera, Operations Manager – <u>annarivera@rxrelief.com</u> Jackie Ferrell, Corporate Office Administrator – <u>iferrell@rxrelief.com</u> Bill Hamrick, Senior Vice President – <u>bhamrick@pridestaff.com</u>

After Hours and Emergencies: 559.960.5912

Rx relief takes patient care and safety very seriously. Any concerns about quality and safety of patient care provided by *Rx* relief can be reported to *The Joint Commission without fear of* retaliatory action by *Rx* relief.