

RX RELIEF REPORTING

To report a complaint or sentinel event to Rx relief:

740 West Alluvial Avenue, Suite 101
Fresno, CA 93711-5504

Phone: 800.797.3543

Fax: 888.222.3543

Business Hours: 7:00 am – 5:00 pm, Monday - Friday

Email: Jackie Ferrell, Operations Manager jferrell@rxrelief.com

John-Reed McDonald, Senior Vice President jmcdonald@pridestaff.com

After Hours and Emergencies:

559.960.5912

Rx relief takes patient care and safety very seriously. Any concerns about quality and safety of patient care provided by Rx relief can be reported to The Joint Commission without fear of retaliatory action by Rx relief.